Reseting your password

You are able to reset your student network password through either of the Student Self-Service or Connect links that can be found on the TAFE Queensland SkillsTech website. Both sites will direct you to the same Password Manager site.

Go to the TAFE Queensland SkillsTech website.

http://tafeskillstech.edu.au

STUDENT SELF-SERVICE
To change your password through Student self-service, hover over the Current students dropdown menu at the top, then underneath Online services, click on Student self-service.

Click on either the Change Password or Forgotten Password links in the top left hand corner.

CONNECT
If you elect to change your password through Connect select the Connect link.

Then click the TAFE Password Manager link.

1800 654 447
tafeskillstech.edu.au
Resetting your password

http://passwordreset.tafe.qld.edu.au

TAFE PASSWORD MANAGER

This will open the Password Reset page. Enter your student number, and then click NEXT.

The Verify Your Identity: Submit Your Answers page will be displayed. Populate your answers to the verification questions and then click NEXT.

- TAFE User ID - is your student number.
- Date of birth format is 21-12-1990 not 21/12/1990. (note hyphen not slashes)
- Email Address is the preferred email address that you have recorded with TAFE Queensland.

If you are unsure what email address you have registered with TAFE Queensland please contact us on 1800 654 447.

The Verify Your Identity: Email Verification page will be displayed. Please follow the below steps to complete the password reset process.

You will have received an email to your email address that will provide you with a security code. Enter the security code from the email that you received (as above), into the Verify Your Identity: Email Verification page, then click NEXT.

The Password Reset: Choose Your New Password page will be displayed. Enter your password and then re-enter it to confirm. Then click NEXT.

The Success: Your password has been reset page will be displayed. You will now be able to log into Student Self-Service and Connect with this new password.

Close Password Manager. You will then be able to access Student Self-Service and / or Connect with the password that you just set through the TAFE Queensland SkillsTech webpage.

Please contact us if you require any further assistance.

1800 654 447
tafeskillstech.edu.au